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December 1, 2025

To: Guam Child Care Development Fund (CCDF) Providers

From: Theresa C. Arriola, MBA
Director

Subject: Child Care and Development Fund Block Grant Reimbursements

Håfa Adai Child Care Providers,

The Bureau of Child Care Services (BCCS) is aware of the recent concerns raised regarding delays in Child Care and Development Fund (CCDF) block grant reimbursements. I want to speak to you directly to assure you that we hear your concerns, we understand the impact these delays have on your operations, and we remain committed to improving the process.

Your centers play an essential role in providing safe, high-quality care to Guam's children and supporting working families across our island. We fully recognize that delays in reimbursement affect your day-to-day operations, including staffing, utilities, supplies, and other critical needs. Thank you for your patience and continued dedication during these challenges.

Current Status of Payments

All completed reimbursement packets submitted to BCCS are reviewed and sent to our Financial Management Office and then forwarded to the Department of Administration (DOA) for payment issuance. While some payments this year were delayed or released partially, BCCS continues to process all packets as quickly as possible and is working closely with DOA to ensure payments are issued as soon as they complete federal verification requirements.

Why Delays Occurred

This year, several factors contributed to slower processing times, including the upgrading of Government of Guam Line Agencies to the new Guam Financial Management System, funding allotments, and system adjustments following the conclusion of the federal government shutdown. These factors did not affect all packets uniformly, which is why some centers received partial payments at different times.